

# NEWS RELEASE



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## **FOR IMMEDIATE RELEASE**

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### **Northern Rivers Earns National Accreditation**

**ALBANY, NY** — Northern Rivers Family of Services announces that after a rigorous, long-term process, they been accredited by the Council on Accreditation (COA) for 2018. This represents the first unified accreditation for Northern Rivers and member agencies Northeast Parent & Child Society and Parsons Child & Family Center.

The accreditation, required by federal and state statute, signifies that Northern Rivers programs meet or exceed both administrative and service delivery standards for human services programming.

Over an 18-month period including a self-study, documentation and records reviews, and an intensive, multisite visit, COA auditors worked with Northern Rivers staff on a comprehensive analysis of policies, procedures and practices.

“Northern Rivers is proud to be a part of COA’s Community Excellence. Our children, families, and communities deserve the highest quality services and performance standards, and independent accreditation is an important process of ensuring our success,” said William T. Gettman Jr., CEO of Northern Rivers

“As an organization entrusted with serving some of our society’s most vulnerable people, Northern Rivers believes in transparency and accountability. On behalf of the board, I salute the dedicated professionals in our organization who ensure that we hold ourselves to the highest standard,” said Kimberleigh Phelan, Chair of the Northern Rivers Board of Directors.

COA is an international, independent, nonprofit, human service accrediting organization founded in 1977 that accredits more than 2,200 organizations serving 7 million people.

### **About Northern Rivers Family of Services:**

Founded where the Mohawk and Hudson meet, like the rivers that shaped our region, Northern Rivers Family of Services helps change lives by shaping the future of those we serve throughout the Capital Region and beyond. Comprised of parent company Northern Rivers and member agencies Northeast Parent & Child Society and Parsons Child & Family Center, we are a family of human service agencies who work together and are committed to helping children, adults, and families. Our quality of care, depth of programs, combined size, and passion for the mission make us a leading provider. Informed by our 188-year heritage, our 1,400-strong workforce provides services for 16,000 children, adults, and families throughout 35 counties in New York state. For more information, call 518.426.2600 or visit [northernrivers.org](http://northernrivers.org).

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